

Emerge Stronger.

Part 1: Getting more from plans you already have.



Exercise 1.

Make a list of your city's adopted plans.

Think of three ways your plans conflict with each other and/or with your city's adopted vision.

Exercise 2.

Think of three parts of your code that are notorious amongst the staff for being problematic. What about them is problematic?

Think of three parts of your code that are notorious amongst the building community for being problematic. What about them is problematic?

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Exercise 3. Think about a process in your city organization that you feel is in need of improvement. Ask yourself these questions:

Is the associated technology up-to-date?

Are the related forms up-to-date?

When was the fee (if there is one) last adjusted?

Do you know how much it costs to perform each part of that process?

Have the processes seen multiple iterations of team structures?

Could one staff member narrate the process from start to finish, including the pieces that are performed by other departments?

Is everyone who is required to participate in, or who is affected by, that process actually included within it?

Is it easy for others to understand how decisions are reached?

Does the process actually advance the city's goals in a way that is documentable and defensible?

How is information about each time that process is completed stored?